

SUCCESS STARTS HERE



## Student Bill of Rights



PRIVATE POSTSECONDARY  
EDUCATION

STATE OF CALIFORNIA



DEPARTMENT OF CONSUMER AFFAIRS



[www.bppve.ca.gov](http://www.bppve.ca.gov)

# Student Bill of Rights

## As a student you have the right to:

**Career Information** – Accurate facts about job availability and salary ranges if the institution makes claims to prospective students regarding the starting salaries of its graduates.

**A Catalog** – A comprehensive listing of current and accurate information regarding programs, policies, procedures, and a list of current administrative staff and faculty, including their qualifications.

**Contract** – An enrollment agreement that states the program and the number of credits, clock hours, or units required to complete the course, the length of the program covered by the enrollment agreement, and the cancellation and refund policies.

**Cost Information** – Clear and honest disclosure of all tuition, fees, and other charges related to the cost of receiving your education.

**Financial Aid Disclosure** – Full disclosure of all financial aid and loan information including rates, terms, and any deferment or forbearance options.

**Quality Faculty** – Instructors who are knowledgeable and current in the areas they are teaching.

**Quality Materials** – Textbooks, teaching materials, and equipment that are current and in good condition.

**Refunds** – The ability and right to withdraw from school at any time and receive a refund for tuition paid but not used.

**Retention/Placement Information** – Information about the number and percentage of students that start and complete programs and the number and percentage of graduates placed in jobs.

These rights are committed to you by schools who have signed a voluntary agreement. To make sure your school has agreed to this pledge, check with your school or the Web site below.